



## **St Giles Trust/HMP Send Peer Resettlement Helpline**

**Need Resettlement Advice?**

**Want signposting to the right services?**

**Require information about  
housing, benefits, employment?**

**Would rather speak to  
another prisoner who understands?**

**A free helpline for all women prisoners.**

# **St Giles Trust/HMP Send Peer Resettlement Helpline**

**There is no number to remember because the helpline phone connects directly to the Call Centre.**

**Our Call Centre advisors - other female prisoners - are trained (NVQ level 3 Advice & Guidance) to provide high quality information, support and advice.**

**They have direct understanding of clients' situations and needs because they are prisoners too, and are often more knowledgeable than professionals!**

**Our advisors are supervised and supported by specialist St Giles Trust caseworkers.**

**Advisors can also link clients in to other St Giles Trust services, such as our *Meet at the Gates* project for women returning to London.**

**For more information, please contact:**

**Maria McNicholl**

Senior Manager Prison Projects

St Giles Trust

64-68 Camberwell Church Street

London SE5 8JB

**E: [maria.mcnicholl@stgilestrust.org.uk](mailto:maria.mcnicholl@stgilestrust.org.uk)**

**T: 020 7703 7000 M: 07917 306 964**